

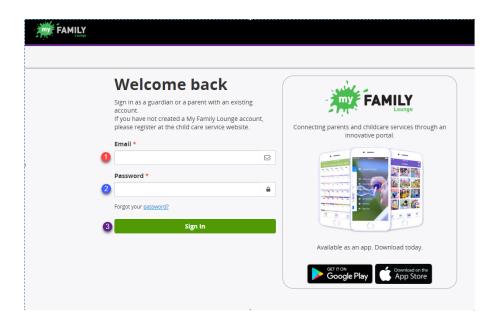
How do I advise the centre that I wish to change my child's days?

Content

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Locate the My Family Lounge Parent Sign In section on your child's website or use this link My Family lounge sign in https://www.qkenhanced.com.au/external/Authentication/SignIn Enter your email address

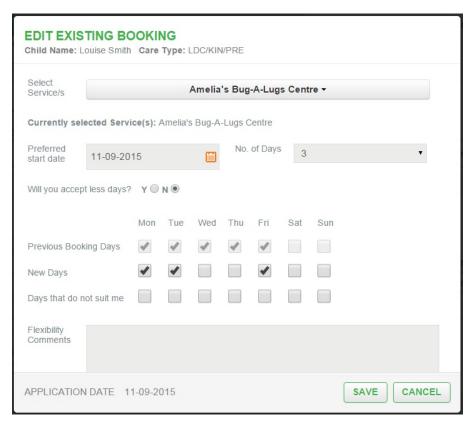
- 1. Add in your password
- 2. Select Sign In to access your account



- Ensure you are in the Enrolment Management screen
- · Scroll down to the Existing Recurring Bookings section
- Press Edit



- Ensure your centre is selected
- · Choose the preferred start date of the change
- Select the number of days
- · Advise if you will accept less days
- · Tick the new days for the new booking
- · Tick any days that do not suit your family
- Enter comments if required
- Press Save



The Service will confirm the change via a new offer that will need to be accepted. see My Family Lounge - Accepting offers and completing enrolment form

Attachments